

Tim Lines

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I am a **Software Engineer** specializing in Full Stack Web Development with additional experience as an agile project manager. I believe the best companies consist of the right people working together to solve the hardest challenges with transparency, inspection, and adaptation. I value commitment, focus, openness, respect, and courage. I am a leader who serves as a positive, solution-oriented team player and a visionary working relentlessly solving tomorrow's problems with today's solutions.

WORK EXPERIENCE

Cloud Imperium Games

QA Engineer | Player Experience | Coordinator | Player Feedback

Austin, TX

February 2022 to January 2024

- Facilitated feedback sessions between developers, producers, and major stakeholders that improved gameplay, health and quality by 15% and created actionable feedback for future improvements.
- Developed and maintained test plans for game development on all gameplay features with a close attention to detail to ensure quality assurance standards.
- Conducted comprehensive tests on gameplay features prior to release using regression, functional, usability, and acceptance testing methods in Jira, Airtable, Perforce (P4V), and proprietary software.

MINDS-i Education, Inc

Founding Member | Project Manager | Robotics Specialist

Liberty Lake, WA

May 2007 to February 2022

- Managed and executed a product roadmap that resulted in an increase of customer satisfaction, a 240% increase in sales on a single product, and a 72% increase in sales for the company.
- Collaborated with stakeholders to prioritize product features based on customer feedback and market trends, resulting in an increase in user engagement.
- Increased productivity and faster delivery by prioritizing the backlog and facilitating sprint planning resulting in shorter lead times by several weeks and more frequent shipments.
- Created outstanding user experiences, inspiring students to learn about robotics, drones, and programming.

SKILLS

> **Programming Languages:** C, C++, JavaScript, Python, SQL

> **Web Technologies:** HTML, CSS

> **Databases:** MySQL

> **Tools & Platforms:** Git

> **Methodologies:** Agile, Scrum, Kanban, Continuous Integration / Continuous Deployment

> **Other:** Servant Leadership, Team Collaboration, Project Management, Communication, Problem-Solving, Vision, Stakeholder Management, Prioritization, Facilitation, Customer Focus

VOLUNTEER EXPERIENCE**The Church of Jesus Christ of Latter-day Saints***Missionary*

Oaxaca, Mexico

June 2008 to June 2010

- Organized and led community outreach programs to effectively engage with diverse populations and build trust and rapport.
- Provided emotional and spiritual support to individuals and families facing challenges, offering counseling, prayer, and guidance.
- Documented and evaluated mission activities and outcomes, preparing reports and presentations for stakeholders and supporters to demonstrate impact and accountability.

The Church of Jesus Christ of Latter-day Saints*Sunday School President | Assistant Clerk | Emergency Communications*

Spokane, WA

September 2012 to February 2022

- Organized and maintained confidential records, documents and files related to church membership, leadership assignments, and organizational matters.
- Coordinated logistics for church events, conferences, and special projects, liaising with volunteers and attendees to ensure smooth execution.
- Developed and maintained emergency communication plans and protocols outlining procedures for responding to various types of crises, including natural disasters, accidents, and security incidents.

The Church of Jesus Christ of Latter-day Saints*Branch President*

Elgin, TX

August 2023 - Present

- Led and supervised a congregation of church members, providing spiritual guidance, support, and pastoral care to individuals and families.
- Counseled and ministered to church members, offering advice, encouragement, and assistance in navigating personal, familial, and spiritual challenges.
- Organized and facilitated meetings of church leadership councils and committees, coordinating efforts to fulfill the church's mission objectives.

ADDITIONAL PROJECTS**Scrum Master | Product Owner | Software Developer**

- Programmed in HTML, CSS, Javascript, Python, C and C++ to design and implement various coding projects.
- Developed a simple web app using Flask and an API to check and update stock prices.

TOOLS

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|-----------------|----------------|-------------------|------------|
| Jira | Confluence | Airtable | Trello |
| Miro | Trello | Workflowy | Figma |
| Mission Planner | Odoo | Arduino | Ardupilot |
| Adobe Photoshop | Adobe InDesign | Adobe Illustrator | Quickbooks |

EDUCATION**Bachelor of Science in Business Management***Brigham Young University Idaho - Rexburg, ID - January 2011 - July 2018***Certified Scrum Master, Product Owner and Advanced Certified Scrum Product Owner***Scrum Alliance - September 17, 2019 and October 22, 2021*